

*You're at home here.*



LAKE COUNTRY

To our valued Members and Customers:

At Lake Country Co-op, we take great pride in the vital role we have in our communities. We are proud to serve our communities at this critical time and we want to ensure that we are providing our members and customers with the essential items they need in a safe and calm manner. The health and well-being of our team members, members and customers is our top priority and we would like to share what steps we are taking to protect everyone at this time.

Lake Country Co-op is continuing to monitor the impact of COVID-19 daily to keep goods and services available. Currently all of our locations are operating at regular hours and will continue to do so until further notice. We are also following the guidance from the Saskatchewan Government and the World Health Organization to ensure we are taking the right course of action.

**We wanted to share with you some of the critical actions we have taken to reduce the risks of this virus:**

- Heightened disinfecting and cleaning at all Lake Country Co-op locations
- Closure of the hot cases, sampling, and roller grills at our Food locations
- Limiting purchases of essential products
- Providing a designated shopping hour at all Food Store locations for seniors and vulnerable community members
- Providing regular communication with Team Members
- Monitoring the situation and updating our approach as needed

All Lake Country Co-op locations are working diligently to ensure food, prescriptions, and fuel are available for our members. However, with this busy time at our locations, we also encourage you to take preventative measures to protect the health of yourself and your loved ones by asking for delivery for prescriptions if ill or reaching out to family or friend to grab your groceries if you are quarantined. The more our community works together, the better we are able to overcome this difficult time.

We would also like to mention that it has come to our attention that our local community Food Banks are being affected by this pandemic and are low on supplies. If you are stopping in at our Food Stores, please consider donating non-perishable items into our Food Bank bins for the people in our communities in need.

Lastly, we would like to send a big THANK YOU to our Team Members! They have been continuously helping our Lake Country Co-op locations remain operational and we are so grateful to have these amazing people as part of our team.

As we continue to closely monitor this evolving situation, we will continue to update you with any changes that may occur in the days and weeks to come. Thank you for your loyalty and understanding at this time.

-Tim Keller, Chief Executive Officer